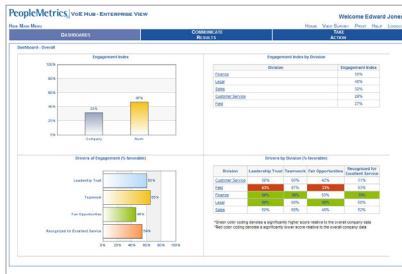


ACHIEVING SUPERIOR PERFORMANCE BY LISTENING TO AND ACTING ON THE VOICE OF YOUR EMPLOYEES

HOW IT WORKS

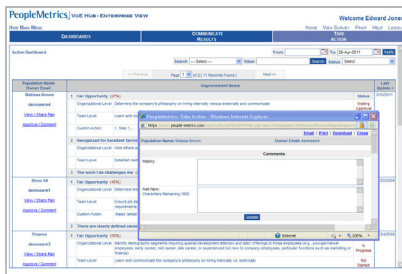
Three Steps to Create and Sustain Employee Engagement

STEP 1: GATHER BASELINE



- Identification of Key Improvement Priorities
- Root Cause Analysis
- Normative Comparisons

STEP 2: PLAN FOR ACTION



- Strategic Presentation and Action Planning
- Customized Push Reports to Managers
- Simple Action Planning Tools and Templates

STEP 3: EXECUTION



- Expert Advice and Guidance
- Pulse Surveys to Track Success
- Ongoing Project Management and Support

PROVEN RESULTS

13 Point Gain in Employee Engagement

PeopleMetrics helps global beverage bottling company to identify and focus on three key drivers. Over a 12-month period a 13 point increase in Employee Engagement is realized.

\$5.6 Million in Potential Savings Uncovered

US hospital system uncovers opportunity to save \$5.6 million by increasing Engagement to reduce overtime spend.

Employee Engagement Impacts Customer Loyalty

Regional bank discovers that customer satisfaction with overall service is 10 points higher for those customers who receive service from highly Engaged Employees vs. those interacting with less Engaged Employees.

EMPLOYEE ENGAGEMENT OUTCOMES

REAP the rewards of an engaged workforce

- Retention** Want to keep working for you
- Effort** Go above and beyond for the company and its customers
- Advocacy** Recommend you as an employer
- Passion** Love the experience of working for you

EXPERTISE

Validated Engagement Model

Employee Engagement model considers both emotional and functional drivers of Engagement

Benchmarks

Independent research and client data are the basis of normative comparisons



For more information or to schedule a demo of the PeopleMetrics VoE solution, please contact:

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